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Issue 1 - February 2017

What is the Local offer?

The Local Offer is a way of letting families know what services are available locally and how to access them - from specialist healthcare services to universal sports activities. It is also a way of finding out which services we need in Hull by identifying gaps in provision.

Let's go!

The website <u>http://hull.mylocaloffer.org/</u> has been tested by parents, children and young people and professionals have checked their entries to ensure they are correct and up to date and went **LIVE on Wednesday 22 February**. It is now open to feedback from the wider public for three months, with launch events due to take place in the summer. We are also on Twitter, follow us @LocalOfferHull

How did we arrive here?

The last eight months

August 2016 saw the much awaited arrival of the Information Officer, Vicki Pellatt. Vicki has worked with children, young people, families and adults in a variety of settings for 17 years, obtaining a Social Work degree in 2010. Prior to this she worked in a variety of clerical roles and is familiar with websites and creating newsletters.

Vicki has spent the last six months consulting, reviewing, redesigning and updating the website, engaging with parents, young people and professionals. You will see that it looks very different from the old site. It contains up to date, relevant information and we believe that the new site is more attractive, easier to read and navigate and has a workable search function.

Vicki will also be involved in promoting the website to ensure that it is available to everyone. If you have any ideas regarding promotion, for example special events or coffee mornings, please let us know by either using the <u>feedback form</u> or emailing us <u>LocalOffer@hullcc.gov.uk</u>

Newsletter information

The newsletter will be produced quarterly and contain up to date and relevant information, news and upcoming events for people age 0-25 years with special educational needs and disabilities and their families

It is important to register if you want to receive future newsletters as it will only be available via email.** You can do this by emailing <u>LocalOffer@hullcc.gov.u</u>k or via the website <u>http://hull.mylocaloffer.org/</u>

** Limited printed copies available on request.

Feedback

Contact us!

We welcome feedback from everyone who uses the website. We are always looking for ideas to improve the design and content. If you notice something is wrong, missing or a link is not working, please let us know. You can also give positive feedback about what we are doing well!

We would also like to hear from you with ideas for content of future newsletters. Feedback your views using the form on the website <u>http://hull.mylocaloffer.org/</u> or email LocalOffer@hullcc.gov.uk



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